

#### **Contact Cheat Sheet**

# Toll Free Number 1-800-355-1385 for Service PLEASE HAVE SERIAL NUMBER READY

You can obtain the serial number on most machines by pressing the counter check button (small button usually located by the number pad), or opening the scanner lid.

#### **Options:**

- 1- Service
  - 1- Place a service call
  - 2- Phone Support
- 2 -Speak to a Sales Representative
- 3 -Billing, Meter reads, account Inquiries 0- Operator

## Online machine training-<a href="https://elearning.csa.canon.com">https://elearning.csa.canon.com</a>

### **Contacts:**

Sales Representative - Nathan Long (805) 212-9462 <a href="mailto:nalong@solutions.canon.com">nalong@solutions.canon.com</a>

Customer Advocate - Penny Hampton (609) 354-8902 <a href="mailto:phampton@csa.canon.com">phampton@csa.canon.com</a>

County of Ventura GSA Procurement - Rory Aronsky, Senior Buyer 805-477-7111

Rory.Aronsky@ventura.org

GSA Copier Program Intranet Site: <a href="http://myvcweb/index.php/copier-program">http://myvcweb/index.php/copier-program</a>