

# Human Services Agency Programs

## Adoption Services

Assists birth parents and those seeking to adopt a child, including stepparents, relative caregivers and resource families.

## Adult Protective Services

Responds to allegations of abuse and neglect of dependent adults and seniors; provides voluntary case management services.

## CalFresh

Helps people with little or no income buy nutritious groceries with an electronic benefit transfer (EBT) card.

## CalWORKs

Assists low-income or unemployed parents with dependent children by providing temporary financial assistance, subsidized child care and employment services.

## Cash Assistance Program for Immigrants (CAPI)

Provides cash assistance for eligible legal immigrants who are blind, elderly, or have a disability and who are ineligible for Supplemental Social Security Income/State Supplemental Payment (SSI/SSP) benefits.

## Child Welfare Services

Provides protection and case management for children who are at risk of or have been physically, sexually, or emotionally abused, neglected or exploited.

## Employment Services

Provides services for both job seekers and employers that include training, recruitment and job search assistance at centers throughout the county.

## Resource Families

Recruits, trains, approves and provides support for relatives, individuals and families to care for youth in need of a safe and stable environment.

## General Relief

Provides a short-term loan for eligible adults with no dependent children to assist with basic living needs, such as housing or utility payments.

## Health Care Enrollment

Provides access to no-cost and affordable health care programs, including Medi-Cal and Affordable Care Act options for qualifying families with dependent children, seniors, childless adults and people with disabilities.

## Homeless Services

Provides outreach and mobile intensive case management to homeless individuals and families. RAIN is a regional transitional living center serving Ventura County's homeless adults and families with children.

## In-Home Supportive Services (IHSS)

Assists older adults and people with disabilities to remain safely in their homes by connecting them with providers who help with personal care, housekeeping, shopping and errands.

## IHSS Public Authority

Maintains a registry of providers for IHSS consumers, conducts recruitment and screening of providers, facilitates training and employment guidance for IHSS providers and consumers, and enrolls new providers.

## Public Administrator

Investigates and administers the estates of people who die without a will or an appropriate person able to act as the administrator.

## Ventura County Area Agency on Aging

VCAAA, a division of HSA, administers a comprehensive coordinated system of care with programs that enable older individuals, children and adults with disabilities, and their caregivers to live in a community-based setting.

## Veteran Services

Assists veterans and their dependents with accessing benefits and services; provides advocacy for those who served in the armed forces.

## Youth Services

Provides independent living preparation and extended services and support to youth who are or have come into care as they begin their growth to adulthood.

Learn more at [VCHSA.org](http://VCHSA.org)

## Empowering Ventura County's Residents

The County of Ventura Human Services Agency provides public services that offer support, hope and opportunity for improved well-being. Our programs help ensure the protection of children, the elderly, and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing and health care. Additionally, we help people secure employment through education, training, job search skills and job placement.



Referral line for health, human,  
& community services  
[211ventura.org](http://211ventura.org)



**COUNTY of VENTURA**  
Human Services Agency

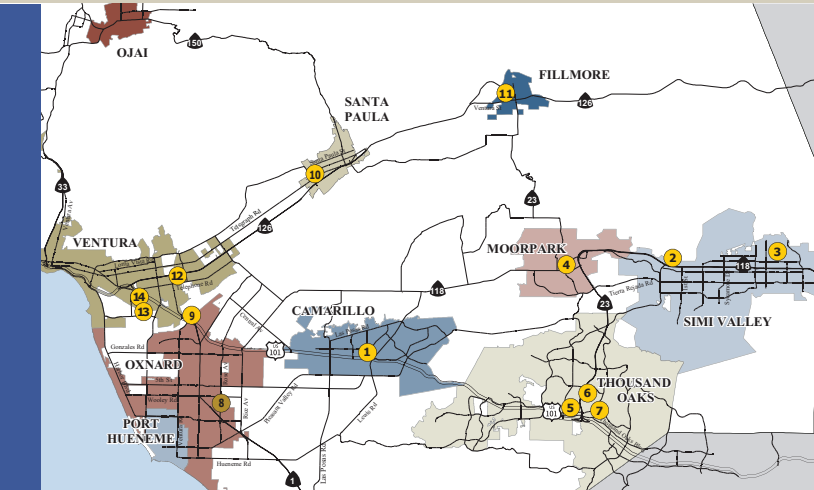
Call toll free: 866-904-9362  
TTY 800-735-2922 or 711  
Monday–Friday | 8 a.m.–5 p.m.  
[VCHSA.org](http://VCHSA.org)

# Human Services Agency

## *Locations & Services at a Glance*



**COUNTY of VENTURA**  
Human Services Agency



Report Abuse or Neglect  
805-654-3200

24/7 Information About  
Your Benefits Case  
[VCHSA.org](https://www.vchsa.org)

or  
888-472-4463

General Information  
866-904-9362



# Human Services Agency

## Locations & Services at a Glance

LOCATIONS

SERVING VENTURA COUNTY – Call for more information.				Bus Route																	
Adoption Services.....805-654-3444				N/A		●															
Adult Protective Services.....805-658-4450				N/A			●														
RAIN Transitional Living Center.....805-383-7505				N/A										●							
Homeless Services.....805-385-1800				N/A										●							
Public Administrator.....805-654-7675				N/A													●				
Ventura County Area Agency on Aging (VCAAA).....805-477-7300				N/A				●			●			●	●	●			●		
CAMARILLO REGION				Bus Route																	
1	Veteran Services (Gold Coast Veteran’s Foundation) – 4001 Mission Oaks Blvd., Suite D, Camarillo ..... 805-477-5155			Dial-a-Ride 805-988-4228														◆			
EAST COUNTY REGION				Bus Route																	
2	East County Community Service Center – 2900 N. Madera Rd., Suite 100, Simi Valley ..... 888-472-4463			Simi Valley Transit 10	●																
	America’s Job Center of California – East County – 2900 N. Madera Rd., Suite 100, Simi Valley ..... 805-955-2282						●	●	●	●	●		●	●		●	●		◆		
	East County Adult & Family Services – 2900 N. Madera Rd., Suite 110, Simi Valley ..... 805-306-7935																				
	East County Children & Family Services Center – 2900 N. Madera Rd., Suite 200, Simi Valley ..... 805-955-2290																				
3	Simi Valley Senior Center – 3900 Avenida Simi, Simi Valley ..... 805-583-6363			Simi Valley Transit 10, 20														◆			
4	Moorpark Community Service Center (Ruben Castro Center) – 612B Spring Rd., Suite 301, Moorpark..... 888-472-4463			Moorpark Transit 1, 2	●			●	●			●		●	●						
5	Thousand Oaks Community Service Center – 80 E. Hillcrest Dr., Suite 200, Thousand Oaks..... 888-472-4463			T.O. Transit 44	●			●	●			●		●	●						
6	Thousand Oaks Senior Center – 1385 E. Janss Rd., Thousand Oaks..... 805-381-2744			T.O. Transit 41															◆		
7	Veteran Services (Supervisor Jeff Gorell’s Office) – 2100 E Thousand Oaks Blvd., Suite E, Thousand Oaks ..... 805-477-5155			T.O. Transit 43															◆		
OXNARD REGION				Bus Route																	
8	1400 Vanguard Drive, Oxnard			Gold Coast 8, 17	●																
9	America’s Job Center of California – Oxnard – 2901 N. Ventura Rd., 3rd Floor, Oxnard ..... 888-472-4463			Gold Coast 17	●			●	●			●		●	●				●		
	Ventura County Veteran Services Office – 2901 N. Ventura Rd., 3rd Floor, Oxnard..... 805-477-5155																				
SANTA CLARA VALLEY REGION				Bus Route																	
10	Santa Clara Valley Community Service Center – 725 E. Main St., Santa Paula ..... 888-472-4463			VCTC Intercity Route 60	●			●	●			●		●	●						
11	Fillmore Community Service Center – 828 Ventura St., Suite 200, Fillmore..... 888-472-4463			VCTC Intercity Route 60	●			●	●			●		●	●						
VENTURA REGION				Bus Route																	
12	HSA Administrative Services Center – 855 Partridge Dr., Ventura..... 805-477-5100			Gold Coast 11	●																
13	In-Home Supportive Services (IHSS) – 4245 Market St., Suite 204, Ventura..... 805-654-3260			Gold Coast 11	●											●					
	IHSS Public Authority – 4245 Market St., Suite 213, Ventura ..... 805-654-3416			Gold Coast 11	●												●				
14	Ventura Children & Family Services Center – 4651 Telephone Rd., Suite 300, Ventura..... 805-654-3409			Gold Coast 11	●			●	●	●	●	●	●							●	
	Ventura Community Service Center – 4651 Telephone Rd., Ventura..... 888-472-4463																				



Call 2-1-1 to learn about  
resources in your community.



@VenturaCountyHumanServicesAgency



@VCHumanServices

Note: Bus routes are  
subject to change.

[VCHSA.org](https://www.vchsa.org)

● Countywide services available from this location.

◆ Limited office hours. Call for hours and additional field office locations.